

Rim Trail DWID  
Special Meeting  
September 11, 2025  
Call to order at 6:13 pm

0:8:25.923 --> 0:8:27.163

JT Driscoll

Good evening.

0:8:30.963 --> 0:8:31.643

JT Driscoll

But um.

0:8:31.603 --> 0:8:31.723

Ray Tanner

OK.

0:8:33.203 --> 0:8:35.363

JT Driscoll

John said he's running a few minutes late.

0:8:36.883 --> 0:8:41.243

JT Driscoll

Hey, Sarah, still waiting on Jeff.

0:8:37.723 --> 0:8:37.963

Sara Carroll

Hello.

0:8:41.203 --> 0:8:41.323

Sara Carroll

OK.

0:9:45.363 --> 0:9:50.923

JT Driscoll

So I had that Gimpy black bear walk through my driveway again last night.

0:9:53.603 --> 0:9:55.243

JT Driscoll

He likes Rim Trail, apparently.

0:9:55.123 --> 0:9:57.243

William Regg

He still looks like he's limping.

0:9:57.763 --> 0:10:7.83

JT Driscoll

A little bit. You can tell he's got a game leg, little bit of lip. It didn't look as obvious as the video of him walking through your place a few weeks ago.

0:10:7.483 --> 0:10:7.723

JT Driscoll

Yeah.

0:10:8.83 --> 0:10:9.563

William Regg

I sent that to Ganon.

0:10:8.523 --> 0:10:10.43

Sara Carroll

How big is it?

0:10:8.803 --> 0:10:11.563

JT Driscoll

But I'm pretty sure it stayed bare though.

0:10:13.123 --> 0:10:13.323

William Regg

E.

0:10:13.363 --> 0:10:18.243

Sara Carroll

How big is it? I just asked how big it was.

0:10:13.763 --> 0:10:14.123

JT Driscoll

What's?

0:10:18.643 --> 0:10:20.963

JT Driscoll

Big enough that I don't wanna pet it.

0:10:21.83 --> 0:10:23.883

Sara Carroll

Good idea.

0:10:22.123 --> 0:10:22.283

William Regg

Right.

0:10:24.323 --> 0:10:30.683

William Regg

Yeah, for real. Yeah, I would 100 plus 150. This is not a full grown bear.

0:10:26.243 --> 0:10:27.683

JT Driscoll

I'd say he's a.

0:10:29.683 --> 0:10:30.43

JT Driscoll

Yeah.

0:10:34.3 --> 0:10:38.43

JT Driscoll

He's no cub, but yeah, he's like a teenager running around.

0:10:38.963 --> 0:10:51.443

JT Driscoll

I'm actually surprised he's not causing more problems. I I haven't heard anything about him getting into anything other than the the the beehive. Like he's not going through people's trash or bugging your chickens or anything like that.

0:10:52.323 --> 0:10:54.923

William Regg

Yeah, so far, so far, so good, I guess.

0:10:56.803 --> 0:11:3.163

JT Driscoll

He came back around a second round with that beehive just to make sure he destroyed everything I had out there.

0:11:3.163 --> 0:11:5.3

William Regg

Oh man, that's unfortunate.

0:11:5.843 --> 0:11:7.243

JT Driscoll

It's kind of funny.

0:12:4.243 --> 0:12:16.443

Robert McCarver

It's open. I can hear everything we're saying right now. I just turned it on. Hello. Can you hear? Hi.

Yeah, I'm fine. Thanks.

0:12:11.523 --> 0:12:15.83

JT Driscoll

Hi, Robert. We can hear you. How are you?

0:12:16.243 --> 0:12:18.43

JT Driscoll

Thanks for being here tonight.

0:12:18.683 --> 0:12:19.723

Robert McCarver

Who am I speaking to?

0:12:20.483 --> 0:12:22.83

JT Driscoll

This is JT Driscoll.

0:12:22.443 --> 0:12:23.243

Robert McCarver

OK. Hi.

0:12:24.723 --> 0:12:26.483

Robert McCarver

I knew your father.

0:12:28.763 --> 0:12:29.243

JT Driscoll

Who's that?

0:12:30.763 --> 0:12:33.563

Robert McCarver

Oh, maybe not. Never mind. I'm getting mixed up.

0:12:31.923 --> 0:12:35.363

JT Driscoll

It's possible he he was around but.

0:12:34.603 --> 0:12:35.3

Robert McCarver

Yeah.

0:12:36.283 --> 0:12:37.883

JT Driscoll

David, you talking about David?

0:12:38.243 --> 0:12:41.83

Robert McCarver

You know, I'm not sure now, to be honest. Sorry.

0:12:40.3 --> 0:12:42.483

JT Driscoll

Oh, OK, you got my interest.

0:12:43.283 --> 0:12:44.203

Robert McCarver

Yeah, sorry about that.

0:12:44.523 --> 0:12:50.843

JT Driscoll

No, it's alright. We're just making small talk. We're waiting for a couple of other members to join us here before we get started.

0:12:52.603 --> 0:12:53.803

Robert McCarver

That's fine.

0:13:1.163 --> 0:13:1.203

Robert McCarver

Uh.

0:21:3.3 --> 0:21:4.283

John Tanner

OK, JT.

0:21:5.3 --> 0:21:7.323

JT Driscoll

There's the other JT. How you doing, John?

0:21:6.403 --> 0:21:8.603

John Tanner

Good. Sorry about that.

0:21:11.123 --> 0:21:17.723

JT Driscoll

No, that's all right. I appreciate you joining us today. I know you're, I think you were traveling from what you said earlier, but.

0:21:18.363 --> 0:21:18.763

John Tanner

Yeah, I was.

0:21:20.643 --> 0:21:24.883

John Tanner

Got away from work late and stuck in traffic.

0:21:25.683 --> 0:21:41.723

JT Driscoll

Well, let's get started here. 6:13 PM on September 11th and I call this meeting to order, starting with roll call to confirm a quorum.

0:21:42.243 --> 0:21:44.523

JT Driscoll

John Tanner, Vice President.

0:21:44.283 --> 0:21:44.803

John Tanner

Here.

0:21:47.163 --> 0:21:49.443

JT Driscoll

Ray Tenner, Treasure.

0:21:50.83 --> 0:21:50.363

Present.

0:21:52.83 --> 0:21:53.243

JT Driscoll

Will Reg, Secretary.

0:21:52.163 --> 0:21:52.683

Ray Tanner

Good.

0:21:54.483 --> 0:21:55.123

Present.

0:21:56.843 --> 0:22:0.283

JT Driscoll

And Jeff Manley is not in attendance tonight.

0:22:2.963 --> 0:22:22.123

JT Driscoll

So we are here tonight as a special board meeting to discuss one topic and that is district management transition. As we know, Sarah is unfortunately leaving us. Sarah, your last day is the 16th. Do I have that day right?

0:22:22.843 --> 0:22:23.403

Sara Carroll

Yes.

0:22:24.43 --> 0:22:43.123

JT Driscoll

16th So we are right down to it. She and I have been busy recruiting and also soliciting proposals for district management. We have a couple of candidates individually, but I don't think any that are ready to step in and and take the reins.

0:22:43.763 --> 0:23:1.883

JT Driscoll

We do, however, have two strong proposals, I believe, of two organizations that can come in and assume most immediately billing functions. We'll look at what they offer in the two different proposals today.

0:22:48.43 --> 0:22:48.203

Sara Carroll

Mm.

0:23:2.323 --> 0:23:17.43

JT Driscoll

So it is my hope that after a discussion that we will be able to vote to move forward with one of these options, given the obvious time constraints we have with Sarah's feeding.

0:23:21.843 --> 0:23:27.83

JT Driscoll

With that, Sarah, I guess we should go ahead and pull these up and take a look at them.

0:23:28.523 --> 0:23:44.3

Sara Carroll

Yeah, I wasn't sure if you had set a time to meet with Cheryl. I think that was part of in one of the emails, kind of a pre-interview type thing.

0:23:47.83 --> 0:23:52.163

JT Driscoll

No, I do have the two proposals and I also have.

0:23:53.603 --> 0:24:11.603

JT Driscoll

Side by side comparison that I had shared with the board to help a little bit with seeing the differences between the two board members, do you need some time to take a look at the proposals or are you familiar enough with them to start a discussion on that?

0:24:12.363 --> 0:24:16.163

Ray Tanner

In his Cheryl third option, Cheryl.

0:24:12.723 --> 0:24:18.363

William Regg

I'm ready to start a discussion. I think it was very, very nicely spelled out. Thank you.

0:24:20.643 --> 0:24:24.123

JT Driscoll

Ray, Ray, I think you guys were talking at the same time.

0:24:23.563 --> 0:24:29.243

Ray Tanner

Yeah, is Cheryl a third option or is Cheryl related one of them?

0:24:29.283 --> 0:24:33.843

Sara Carroll

She is, um, part of the Arizona Utility Billing Solutions.

0:24:37.283 --> 0:24:49.323

JT Driscoll

So why don't I do this? I'll just go through these. This is the summary obviously, and we can look at the individual proposals as well.

0:24:51.3 --> 0:25:5.643

JT Driscoll

So we can use this as a discussion board. So Southwestern Utility, there's a one-time onboarding fee of \$1000. The monthly service fee for managing our district would be \$1100.

0:25:6.803 --> 0:25:26.403

JT Driscoll

That's for the 98 meters. So that's you know 13 two first year would be 14 two because of that one

time onboarding fee. That does not include open meeting management, board management as you see here printing and posting.

0:25:26.683 --> 0:25:39.483

JT Driscoll

Messaging bills. Those would be invoiced hourly, depending on what staff they use and what the service is needed at 75 to \$95 an hour.

0:25:35.83 --> 0:25:35.323

Ray Tanner

It.

0:25:42.483 --> 0:26:2.43

JT Driscoll

Structure for Arizona utility billing is 450 per statement. We have 98 meters, so that's \$441.00 a month accounting fee 550 a month. So the total monthly would be 991 and the annual total then comes out to.

0:26:2.683 --> 0:26:16.763

JT Driscoll

11,892. Similarly, that does not include clerical administrative board support board meeting that would be billed at.

0:26:17.923 --> 0:26:28.203

JT Driscoll

41 an hour and advanced accounting work would be billed at \$60.00 an hour. Am I stating all of that correctly there, Sarah?

0:26:29.43 --> 0:26:32.203

Sara Carroll

Yes, yeah, that looks right.

0:26:30.603 --> 0:26:31.483

JT Driscoll

OK.

0:26:34.643 --> 0:26:41.83

JT Driscoll

And for onboarding, there is no fee if the existing El Dorado backup is used.

0:26:42.883 --> 0:26:45.643

JT Driscoll

Would we be able to use that, Sarah?

0:26:45.763 --> 0:27:2.123

Sara Carroll

We have a backup. It would probably go ahead and translate into the new platform and I've sent out an e-mail for the Eldorado Creative Solutions tech support to get a hold of me.

0:27:2.963 --> 0:27:18.443

Sara Carroll

To kind of see what that would entail. But if they already, if Arizona utility billing already has it set up and they just need a file to put into that, yeah, then it's.

0:27:15.883 --> 0:27:17.403

JT Driscoll

Dump in there.

0:27:18.123 --> 0:27:18.283

John Tanner

Uh.

0:27:18.883 --> 0:27:20.843

Sara Carroll

That would be that would work best.

0:27:21.3 --> 0:27:21.403

JT Driscoll

OK.

0:27:23.323 --> 0:27:28.923

JT Driscoll

Shall I continue or any discussion points on the the fee structure?

0:27:30.163 --> 0:27:38.363

Ray Tanner

JT, let me ask a question on these. Have you met personally with either one of these organizations?

0:27:37.43 --> 0:27:40.403

JT Driscoll

I have not. Sarah has at this point.

0:27:40.563 --> 0:27:41.723

Ray Tanner

Which you have now.

0:27:42.323 --> 0:27:44.683

JT Driscoll

I have not had a chance to yet, no.

0:27:50.203 --> 0:27:51.483

JT Driscoll

Uh, going through the.

0:27:50.483 --> 0:28:8.43

Sara Carroll

I can talk a little bit about that if you want about my dealings with these two entities. So Arizona utility billing, they actually do the billing for one of the districts that I do bookkeeping services for.

0:27:58.163 --> 0:27:59.563

JT Driscoll

Yes, please. Absolutely.

0:28:8.723 --> 0:28:28.363

Sara Carroll

They have, I believe like a three-person staff. They are in the Prescott area and I I haven't had a whole lot of, you know, issues kind of communicating back and forth with them.

0:28:28.643 --> 0:28:44.163

Sara Carroll

They, when I spoke with them, kind of, you know, explained the situation. They were, you know, eager to see if it was a good fit. Southwest Utilities, I I know they're a really big.

0:28:44.283 --> 0:29:1.923

Sara Carroll

You know, management company. I believe they're out of Tucson. I've met the owners personally.

Well, I mean professionally, but I haven't worked with them professionally.

0:29:2.283 --> 0:29:19.283

Sara Carroll

So Veronica Wein is the owner and oh, what's his name? Steve Wein is the husband who kind of works with the districts, and he's also a lawyer that.

0:29:19.403 --> 0:29:27.483

Sara Carroll

Kind of specializes in special districts, so they kind of got that whole thing covered on in in the Tucson area.

0:29:30.643 --> 0:29:48.563

JT Driscoll

Great. Thank you for that. And Ray, I would think that, you know, it's very likely we could make a vote tonight pending, you know, a final meeting with the organization we like or something along those those lines. We're just trying to move fast given the timeline we've got.

0:29:50.323 --> 0:30:4.803

John Tanner

JTI have to ask you, we had that action item follow up and one of them was Rocio Row, Ben's I believe wife to take over billing and books. Is that is that a a viable?

0:30:0.163 --> 0:30:0.803

JT Driscoll

Yes.

0:30:5.483 --> 0:30:7.83

John Tanner

Direction that we be going.

0:30:6.443 --> 0:30:6.603

Sara Carroll

OK.

0:30:26.763 --> 0:30:27.83

JT Driscoll

Hmm.

0:30:27.123 --> 0:30:44.203

Ray Tanner

I've had I think 3 three conversations with her and she still didn't have it up to date. And in talking to her, I had assumed because of her billing looked as if it was QuickBooks that she had QuickBooks experience, but she does.

0:30:32.483 --> 0:30:33.963

JT Driscoll

Oh, interesting.

0:30:32.523 --> 0:30:32.683

OK.

0:30:44.403 --> 0:30:45.83

Ray Tanner

Oh, she said.

0:30:46.763 --> 0:30:46.883

John Tanner

OK.

0:30:47.203 --> 0:30:55.603

Ray Tanner

So it it'd be kind of starting from ground Ground Zero with her. I think she'd, you know, try hard, but.

0:30:51.43 --> 0:30:51.323

JT Driscoll

Yeah.

0:30:57.483 --> 0:30:58.43

John Tanner

OK.

0:30:57.603 --> 0:31:0.523

Ray Tanner

And I really don't want to.

0:30:59.923 --> 0:31:18.843

JT Driscoll

What I have in my mind with that and we can, you know, include this in ongoing discussion is that I think she, if she were interested in the role obviously might be a good complement to hiring one of these firms. They offer the additional support that we could hire somebody to work for.

0:31:19.843 --> 0:31:34.963

JT Driscoll

For the district to do the minutes, support the the meetings, we have calendars, etcetera. That might be a a better suited role for her as well. It's not something I've spoken to her about.

0:31:36.323 --> 0:31:37.963

Ray Tanner

You say you have or have not?

0:31:38.243 --> 0:31:43.163

JT Driscoll

Only very high level. She was asking me for interview tips on how to talk to you, Ray.

0:31:39.83 --> 0:31:39.243

Ray Tanner

M.

0:31:49.3 --> 0:31:51.483

Ray Tanner

Just just say what's on her mind.

0:31:51.483 --> 0:31:55.803

JT Driscoll

Right. And get a resume to you. That's what I should have said, so.

0:31:54.803 --> 0:31:55.243

Ray Tanner

Yeah.

0:31:55.243 --> 0:31:55.363

John Tanner

OK.

0:31:57.123 --> 0:32:0.563

John Tanner

OK, so that's not an option.

0:31:57.963 --> 0:31:58.83

JT Driscoll

OK.

0:32:0.483 --> 0:32:19.643

JT Driscoll

So I think we're kind of wading into the scope of service a little bit anyway. So I'm going to use that as a segue to to keep going. So Southwest, I think these are very similar. There's customer billing, payment posting and deposits. They have a 24 hour emergency service contact.

0:32:20.283 --> 0:32:36.403

JT Driscoll

Customer service calls, they maintain a billing portal and a website. This is something Sarah had been

talking about and I think will be great when we have it, where there's a button on our website that you can click on it and pay electronically.

0:32:23.283 --> 0:32:24.3

Ray Tanner

Yeah.

0:32:38.83 --> 0:32:53.563

JT Driscoll

Monthly account reporting, basic regulatory book, bookkeeping and stand standard financial reports and then coordinating with the field staff for shut off reconnections, etcetera.

0:32:55.243 --> 0:33:7.403

JT Driscoll

Arizona, Full Accounting, QuickBooks and El Dorado, ARAP, payroll, reconciliation, financial statements, budgets.

0:33:8.643 --> 0:33:14.283

JT Driscoll

Customer billing, collections and title company coordination.

0:33:15.683 --> 0:33:32.43

JT Driscoll

They do custom operational reports for pump efficiency, tank levels, water loss, et cetera. They take care of our government filings, customer service during business hours and there is a 24/7 line.

0:33:33.883 --> 0:33:45.83

JT Driscoll

At district cost and they name the district in their insurance coverage, which I'd be willing to bet so would Southwest.

0:33:47.683 --> 0:33:49.483

JT Driscoll

Key differences.

0:33:52.3 --> 0:34:1.563

JT Driscoll

Southwest will be 13 to the first year, \$1000 more and Arizona billing is 11892.

0:34:3.203 --> 0:34:12.203

JT Driscoll

Southwest does billing and basic bookkeeping, where Arizona does full accounting, payroll budgets, filings, audits.

0:34:13.443 --> 0:34:31.163

JT Driscoll

Southwest has a flat monthly fee of 1100 plus whatever extras we utilize. Arizona again, we broke this down earlier, but 441 for the for the meters and then 550 for the accounting, so 991 compared to 1100.

0:34:31.883 --> 0:34:33.243

JT Driscoll

For the two.

0:34:34.963 --> 0:34:42.203

JT Driscoll

Um, both of them have 24/7 customer support. Uh, there may be some expense for off hours for Arizona.

0:34:43.763 --> 0:35:0.243

JT Driscoll

Board meetings. Southwest will charge us 95 an hour for additional support not listed in in this agreement. Arizona is 41 to 60, so obviously a much more cost-effective option for that part of it.

0:35:0.643 --> 0:35:9.443

JT Driscoll

Technology Southwest uses. What is UMS? Sarah, can you help me with that?

0:35:10.803 --> 0:35:10.883

Ray Tanner

Um.

0:35:14.803 --> 0:35:20.923

Sara Carroll

I think it's utility management Services or software. I'm not familiar, no.

0:35:18.923 --> 0:35:19.323

JT Driscoll

OK.

0:35:20.963 --> 0:35:33.443

JT Driscoll

Sounds like a good guess, if nothing else, but Arizona uses El Dorado that we're already using, so no likely conversion. We need to look into that back up.

0:35:23.203 --> 0:35:24.603

Sara Carroll

Yeah.

0:35:34.163 --> 0:35:34.363

Sara Carroll

Bring.

0:35:34.443 --> 0:35:47.603

JT Driscoll

And then we covered insurance. My guess is this is would be the same for both and that Southwest just didn't mention it in their proposal, but Arizona would provide liability insurance and name us on their insurance.

0:35:52.643 --> 0:35:59.723

John Tanner

Where is Arizona located again? Utility billing solutions that Prescott.

0:35:57.403 --> 0:35:57.923

Ray Tanner

Rescue.

0:35:58.483 --> 0:36:1.563

Sara Carroll

I I I think they're in Prescott.

0:36:2.323 --> 0:36:6.923

John Tanner

And then Southwest was Tucson.

0:36:5.243 --> 0:36:5.723

Ray Tanner

Tucson.

0:36:16.123 --> 0:36:20.123

JT Driscoll

So I now open this U for.

0:36:21.363 --> 0:36:26.43

JT Driscoll

Discussion and conversation. See if I'm gonna pull these both up here at the same time.

0:36:27.923 --> 0:36:30.43

JT Driscoll

I don't know if I'm not good.

0:36:43.843 --> 0:36:58.683

Robert McCarver

Just just around the Carver for discussion on the I don't know if I can speak but on the the different companies just on the surface the I think the Southwest one sounds a better option but I'm not that expert in it just off the surface.

0:36:59.83 --> 0:37:0.243

Robert McCarver

Opinion.

0:37:0.163 --> 0:37:3.723

JT Driscoll

What is it that you see that you like better about it?

0:37:3.363 --> 0:37:15.323

Robert McCarver

It seems like it's more professional. It seems like it has some of just the way it was presented. I think it's just seems like they're more together with it all.

0:37:16.563 --> 0:37:18.843

Robert McCarver

More modern stuff maybe?

0:37:17.43 --> 0:37:17.123

JT Driscoll

It.

0:37:20.443 --> 0:37:25.523

Robert McCarver

That's it's just an opinion, that's all.

0:37:23.443 --> 0:37:26.643

JT Driscoll

That's what we're here for. No, I appreciate you sharing it now.

0:37:26.243 --> 0:37:29.723

Robert McCarver

It's a gut. It's a gut feeling. That's all it is for the most part.

0:37:31.283 --> 0:37:34.443

John Tanner

Well, I mean just comparing the two.

0:37:36.323 --> 0:37:50.603

John Tanner

I I just had the opposite sense that I mean the Arizona is, it seems it's slightly less. It's got the full accounting, payroll, budget, filing audits, it's charging us per meter.

0:37:51.363 --> 0:37:51.443

John Tanner

Um.

0:37:53.163 --> 0:37:55.803

John Tanner

Customer support Uh.

0:37:59.283 --> 0:38:7.243

John Tanner

Board meetings, it's certainly less per hour. Technology jives with our El Dorado.

0:38:8.843 --> 0:38:16.363

John Tanner

Provides liability insurance with district as name insured. Well, that's would hopefully be a given but.

0:38:18.203 --> 0:38:24.883

John Tanner

Again, I these people would be basically taking Sarah's place.

0:38:27.523 --> 0:38:31.763

John Tanner

That's that's the idea here and I I don't know, I don't know.

0:38:30.963 --> 0:38:41.923

Sara Carroll

The other the other thing is they did mention that they do work with Ben for another system that they manage, so they're familiar with him already.

0:38:42.83 --> 0:38:43.403

John Tanner

Arizona does.

0:38:43.803 --> 0:38:44.123

Sara Carroll

Yes.

0:38:46.563 --> 0:38:52.763

William Regg

I do like that they're using El Dorado and we don't have to convert our system to something more proprietary.

0:38:55.3 --> 0:39:5.603

Ray Tanner

Well, they're also using QuickBooks and hopefully they'd have historical information available for like comparison and balance sheet information from one year to the next.

0:39:7.403 --> 0:39:12.283

Robert McCarver

Good point. I'm not, I'm not familiar with El Dorado or any of that kind of programming, so.

0:39:13.523 --> 0:39:27.323

JT Driscoll

It's our billing software that we use and Ben works, you said with Arizona utility on another branch or Southwest Arizona. OK, OK.

0:39:14.3 --> 0:39:14.123

John Tanner

OK.

0:39:14.203 --> 0:39:14.923

Robert McCarver

Sounds good.

0:39:16.163 --> 0:39:17.163

Robert McCarver

Yeah.

0:39:24.83 --> 0:39:28.123

Sara Carroll

Yes, no Arizona, Arizona.

0:39:30.403 --> 0:39:32.243

JT Driscoll

Do you know which district that is?

0:39:34.523 --> 0:39:53.563

Sara Carroll

I don't recall which one she said, but she she when I requested the quote, she's like, is this the same Sarah that I work with the other district? And I said yes. And she's like, oh, do you work with Ben also? And she said that I just can't remember the name of the district.

0:39:38.723 --> 0:39:39.83

JT Driscoll

Yeah.

0:39:53.763 --> 0:39:54.43

Sara Carroll

Work so.

0:39:59.563 --> 0:40:9.603

Ray Tanner

You know, JT, have we gotten any kind of references of who they do business with that we could talk to for any either one of them?

0:40:8.603 --> 0:40:8.763

JT Driscoll

Right.

0:40:9.603 --> 0:40:19.723

JT Driscoll

Yeah, I think that that's what I was just noting here. If Ben's working with them on a local district here, I think that would be a pretty ideal reference for us to speak to.

0:40:20.403 --> 0:40:27.163

Ray Tanner

Well, I, you know, usually when I hire somebody, I like to talk to at least three other people that they work for.

0:40:31.283 --> 0:40:46.883

JT Driscoll

Yeah, I I also, I think agree with those others that have spoken up from the board that Arizona utility billing, billing seems like a better fit for us. I think a smaller company actually is probably a better fit for our district as well.

0:40:47.683 --> 0:41:0.603

JT Driscoll

But the technology is a big part of that. You know, they use Eldorado and they use QuickBooks. So I'm sure it's not quite as simple as this, but it sounds kind of plug and play anyway to transition over to them.

0:41:2.243 --> 0:41:15.923

JT Driscoll

And it doesn't hurt that they cost a little bit less and that'll be even more significant if we utilize them for for things other than, you know, the primary contractual responsibilities, board support type functions.

0:41:18.163 --> 0:41:34.323

Ray Tanner

Well, I'm, you know, based on what you've given us, I'm, you know, I'm leaning towards towards Arizona utility billing system myself just for those reasons. You know, it's nice that they appear to be a little less expensive, but.

0:41:18.763 --> 0:41:19.3

JT Driscoll

Yep.

0:41:34.403 --> 0:41:43.563

Ray Tanner

Even Even so, I, you know, I'd like to, you know, talk to, you know, at least three of their customers and see what they think of.

0:41:45.683 --> 0:41:47.883

JT Driscoll

What, uh, what I have in mind?

0:41:46.243 --> 0:41:58.803

Ray Tanner

And even talk to somebody from you here from you know from a UB and because I you know I've got some questions I don't think you have the answer to or Sarah or anybody else.

0:41:58.803 --> 0:42:11.923

JT Driscoll

What what I would propose, Ray, is like you're saying. In fact, I think that you should be a part of that most definitely as as treasurer, I think that.

0:42:14.163 --> 0:42:33.763

JT Driscoll

If the board does decide to pursue Arizona utility billing, then we would collect references from some of their clients. Of course, I'm going to talk to Ben more about it as well. And then Ray, you in particular, but maybe you and I can have a conversation with.

0:42:33.763 --> 0:42:38.923

JT Driscoll

Cheryl to interview her as well to make sure that that we feel like she's a fit.

0:42:38.923 --> 0:42:41.843

Ray Tanner

That'd be fine.

0:42:41.43 --> 0:43:0.283

JT Driscoll

And if the board was so inclined, we could vote on it this evening pending, you know, positive interview with Cheryl and positive references to move forward with the agreement as as with the proposal as as provided here.

0:43:3.763 --> 0:43:4.483

JT Driscoll

Thoughts on that?

0:43:6.803 --> 0:43:7.243

Ray Tanner

Yeah.

0:43:10.363 --> 0:43:17.123

JT Driscoll

So the motion I would be looking for is to.

0:43:10.443 --> 0:43:10.643

William Regg

Agreed.

0:43:18.83 --> 0:43:31.723

JT Driscoll

Authorize Ray and myself to engage with Arizona Utility Billing Solutions with this proposal pending satisfactory references and interview with Cheryl.

0:43:39.523 --> 0:43:46.243

John Tanner

And you were gonna get a try to get maybe 3 references, Ben being one of them, I guess.

0:43:47.523 --> 0:43:51.443

JT Driscoll

I'd say been in addition to them, but yes.

0:43:52.643 --> 0:43:52.883

Ray Tanner

Me too.

0:43:53.963 --> 0:44:0.3

Ray Tanner

If we have an even number, then JT can call too and I can call too.

0:43:59.363 --> 0:43:59.603

JT Driscoll

Right.

0:43:59.363 --> 0:43:59.723

John Tanner

OK.

0:44:4.123 --> 0:44:13.403

JT Driscoll

I also like that Sarah has experience working with them and I know she has a very positive interaction with them.

0:44:18.843 --> 0:44:23.243

William Regg

All right, I'll make the motion. Then I move that we.

0:44:24.803 --> 0:44:28.643

William Regg

Higher Arizona Utility Billing Solutions, LLC.

0:44:30.83 --> 0:44:37.923

William Regg

For our billing and district management pending reference calls.

0:44:39.803 --> 0:44:44.563

William Regg

That JT and Ray Tanner will perform.

0:44:47.3 --> 0:44:49.283

Ray Tanner

I think we want to include in there too bookkeeping.

0:44:54.723 --> 0:44:56.123

JT Driscoll

What is that, right?

0:44:56.83 --> 0:44:57.163

John Tanner

District.

0:44:56.523 --> 0:45:1.643

Ray Tanner

And we want to include include bookkeeping, billing, bookkeeping and management.

0:44:59.523 --> 0:45:1.523

William Regg

Yeah, district management and bookkeeping.

0:45:0.363 --> 0:45:2.603

JT Driscoll

Oh, in the motion, yes.

0:45:2.723 --> 0:45:2.843

John Tanner

OK.

0:45:6.523 --> 0:45:8.803

JT Driscoll

We will need a second.

0:45:9.883 --> 0:45:12.3

John Tanner

I'll second the motion.

0:45:13.243 --> 0:45:19.243

JT Driscoll

All right. All members in favor, please say aye, aye.

0:45:18.883 --> 0:45:19.3

Ray Tanner

Bye.

0:45:19.203 --> 0:45:19.243

William Regg

I.

0:45:20.83 --> 0:45:20.163

John Tanner

Bye.

0:45:20.483 --> 0:45:22.643

JT Driscoll

Those opposed say nay.

0:45:24.83 --> 0:45:40.363

JT Driscoll

And any abstentions? I don't think I heard any that the record show the motion passed unanimously.

And Ray, actually Sarah, would you be able to set that up conversation with?

0:45:41.83 --> 0:45:44.643

JT Driscoll

Um, Cheryl and ask her for some references.

0:45:45.523 --> 0:45:47.123

Sara Carroll

Uh, yeah. Mm-hmm.

0:45:47.243 --> 0:45:48.883

JT Driscoll

Appreciate your help.

0:45:49.483 --> 0:45:49.603

Sara Carroll

OK.

0:45:55.3 --> 0:46:2.523

Sara Carroll

And then you'll be setting up a meeting directly, or did you want me to ask her for available times?

0:46:2.443 --> 0:46:8.363

JT Driscoll

Yeah, if you maybe just ask her for available times and copy Ray and I and we can take it from there.

0:46:9.363 --> 0:46:9.483

Sara Carroll

OK.

0:46:10.443 --> 0:46:10.843

JT Driscoll

That works.

0:46:13.803 --> 0:46:23.963

JT Driscoll

I believe that covers new business, board reports, district management, service cost, billing program, accounting program, updates and cost.

0:46:25.83 --> 0:46:29.803

JT Driscoll

Anything else we should have brought up in there in #345, Sarah?

0:46:31.123 --> 0:46:35.43

Sara Carroll

Um, I don't think so.

0:46:34.923 --> 0:46:35.203

JT Driscoll

OK.

0:46:38.763 --> 0:46:40.3

JT Driscoll

That what's that?

0:46:39.363 --> 0:46:43.963

Sara Carroll

Thanks. I'll just work with. I'll just work with.

0:46:46.243 --> 0:47:3.803

Sara Carroll

El Dorado. And then I guess E was it Harmony in core for the to make sure everything transfers for, you know, for the updated version of El Dorado. Yeah, yeah.

0:47:0.683 --> 0:47:3.603

JT Driscoll

With that back up, yeah, yeah.

0:47:9.683 --> 0:47:18.563

Ray Tanner

Sarah, my recollection is we paid El Dorado right after you took over. You know, we we we, you know, re.

0:47:19.403 --> 0:47:26.523

Ray Tanner

They reapproved or paid for another year subscription on our our.

0:47:25.763 --> 0:47:26.283

Sara Carroll

Yes.

0:47:28.763 --> 0:47:42.283

Ray Tanner

Our software with them so you could have support on. So should have something you know come from them. It shouldn't cost us anything at all going through the auto system another.

0:47:33.323 --> 0:47:33.803

Sara Carroll

Yes.

0:47:39.643 --> 0:47:56.963

Sara Carroll

So the yeah, the quote I had, I had gotten from them to upgrade individually. They did account for crediting a portion of the support if.

0:47:57.483 --> 0:48:16.803

Sara Carroll

It is going directly under Arizona utility billing, their version, then it probably would just go under their maintenance, their annual maintenance. So there may be some sort of refund or that kind of thing from El Dorado.

0:48:18.83 --> 0:48:32.643

Sara Carroll

If it's kept separately, there might be a difference in the annual maintenance amount. And that was that was part of the quote that I had gotten a couple months ago, two months ago I think.

0:48:36.683 --> 0:48:39.763

JT Driscoll

And Sarah, you said that's what you were going to be looking into.

0:48:39.883 --> 0:48:41.283

Sara Carroll

Yes, yeah.

0:48:41.443 --> 0:48:41.603

JT Driscoll

OK.

0:48:43.163 --> 0:48:47.483

JT Driscoll

We'll know that before we make any final decisions, right?

0:48:47.883 --> 0:48:48.83

John Tanner

Yep.

0:48:51.43 --> 0:49:7.3

JT Driscoll

OK, love these short agendas on to Section 3, call to the public. This is for non agenda items.

Members of the public may address the board on any issue within the board's jurisdiction. I know.

0:49:0.3 --> 0:49:0.443

Robert McCarver

You.

0:49:6.323 --> 0:49:22.763

Robert McCarver

OK, yeah, that's why I'm here. It's more of a personal issue. I I emailed Sarah and she's leaving, so she referred me to Ben. I haven't been able to get hold of, but it's been a long-standing issue with my water. I live on 892 Whitetail Knob and over the years it's.

0:49:7.123 --> 0:49:8.123

JT Driscoll

Open it U.

0:49:22.763 --> 0:49:40.603

Robert McCarver

I persistently have sand in my water. I have smells like pond water. My turns my toilets brown. I brought this up a while ago with Don and I showed. I gave him samples of my water and and it looked clear at 1st and then you let it sit. It turns white and then it turns brown.

0:49:40.683 --> 0:49:58.763

Robert McCarver

And so then he said, then they said, well, you know, when you get there you get sediment in the blind. So just open up your water and leave it run for 20 minutes, 20-30 minutes and then and then it should clear up. So we did that for a while and it worked for for some time. And now that I I do that, I open up 20-30 minutes. Of course, I think I'm wasting water.

0:49:58.843 --> 0:50:18.643

Robert McCarver

And then we've closed off and now the toilets are all brown. My tank was water heater. I'm sure it's getting crud on or whatever is in that water and it's it's persistent and I you know we're paying for

potable water. It smells like pond water and so I'm not sure what's going on and I'd appreciate if somebody could look into this and see.

0:50:18.683 --> 0:50:30.763

Robert McCarver

I don't know if I'm at the end of the line or that I haven't heard of anybody else having these complaints. So I just wanted to bring that up and then I'll call Ben and talk to him about it, but.

0:50:30.363 --> 0:50:33.603

JT Driscoll

Yeah. And Robert, you said you had not yet heard from Ben.

0:50:32.763 --> 0:50:47.563

Robert McCarver

I haven't. I have. To be honest, I haven't. I haven't tried calling yet. No, we did. Oh, well, I'll try one again. Apparently my wife said she tried to call him, but she didn't get a hold of him.

0:50:37.683 --> 0:50:39.363

JT Driscoll

OK, OK.

0:50:44.203 --> 0:50:59.203

JT Driscoll

OK. Yeah. I mean, obviously this is a matter we take really seriously. So if he hadn't reached out to you, I'd, I'd make sure that he did. But I'm not aware of any other, any other residences with similar issues.

0:50:59.723 --> 0:51:10.683

JT Driscoll

I think I did hear about this happening on Whitetail Knob before. Any other board members? Do you have any historical knowledge about this?

0:51:12.363 --> 0:51:27.763

Ray Tanner

JT back in, I think it was 21, we replaced about 1100 feet of galvanized pipeline from basically as I recall it started with the as the paint ran South.

0:51:15.83 --> 0:51:15.683

Robert McCarver

Yeah.

0:51:17.243 --> 0:51:17.363

Robert McCarver

OK.

0:51:21.923 --> 0:51:22.123

Robert McCarver

No.

0:51:28.483 --> 0:51:36.483

Ray Tanner

And that was replaced under the current whiff alone, but and and it was really badly rusted.

0:51:37.963 --> 0:51:57.43

Ray Tanner

As far as I know, I thought we got all the bad line out of there. You know, the galvanized line, it's probably galvanized line that's 50 or years old. So there may be more of them that needs to be replaced. That's something we need to look into.

0:51:39.83 --> 0:51:39.203

John Tanner

OK.

0:51:52.723 --> 0:51:52.843

Robert McCarver

OK.

0:51:59.843 --> 0:52:0.483

Robert McCarver

OK.

0:51:59.963 --> 0:52:5.883

JT Driscoll

Robert, have you spoken to any of your neighbors? I just out of curiosity, we can contact them as well, but.

0:52:3.83 --> 0:52:17.923

Robert McCarver

I had heard that Bremleys are on the end of our line too, and they've they've never had a complaint. So I don't know if I just happen to be where everything settles in my area and then, yeah, yeah.

0:52:11.683 --> 0:52:12.3

JT Driscoll

OK.

0:52:15.643 --> 0:52:31.203

JT Driscoll

You're the lucky one, huh? Yeah. Well, it sounds like, yeah, it sounds like the next step is we need to get Ben out there to to take a look at everything and make an assessment and give us some suggestions on what we need to do to to fix that.

0:52:18.803 --> 0:52:19.363

Robert McCarver

So.

0:52:19.763 --> 0:52:20.3

John Tanner

Right.

0:52:30.883 --> 0:52:46.123

Robert McCarver

And part part of the problem is too, when you when you run the water, most of the time it looks clear, but if you let it sit for a while, everything goes to pot, you know it just. And then like the last few times, every time we turn on the water, it smells like to me pond water coming out, but.

0:52:46.203 --> 0:52:54.3

Robert McCarver

Could we get, could we be in a bin so that you could maybe there something?

0:52:46.323 --> 0:52:46.483

JT Driscoll

Hey.

0:52:47.883 --> 0:52:50.83

JT Driscoll

Yeah, that's disturbing, right?

0:52:51.883 --> 0:52:58.563

John Tanner

Ray, who was, who was it that we met with down there?

0:52:53.123 --> 0:52:53.443

Ray Tanner

Yeah.

0:52:57.723 --> 0:52:58.403

Robert McCarver

Yeah.

0:52:58.603 --> 0:52:59.843

Ray Tanner

Mel Brownlee.

0:53:0.283 --> 0:53:3.83

John Tanner

I mean, he had a similar complaint, right?

0:53:0.963 --> 0:53:1.283

Robert McCarver

Yeah.

0:53:3.803 --> 0:53:4.363

Robert McCarver

Oh, he did.

0:53:3.803 --> 0:53:23.443

Ray Tanner

You know he had. I don't recall that he had quite exactly the same thing, but he was getting some

color in his bar. And it, you know, it appeared to me to be, you know, rust from. From a galvanized line, which whether it's part of the same line when it comes down, you know,

0:53:13.203 --> 0:53:13.763

John Tanner

Now.

0:53:19.803 --> 0:53:20.323

JT Driscoll

Yeah.

0:53:23.843 --> 0:53:29.363

Ray Tanner

Down off whitetail not to his place or it's a whole different settlement.

0:53:30.443 --> 0:53:34.83

John Tanner

And that would be the same same water line, right?

0:53:35.883 --> 0:53:50.803

Ray Tanner

John, I I don't know. If it comes down off a white tail knob, it could be. You know there is a line that comes down off a white tail knob that you can actually, as I understand, I've never done it, but you know you can.

0:53:36.403 --> 0:53:37.203

Robert McCarver

No.

0:53:41.883 --> 0:53:42.323

Robert McCarver

Yeah.

0:53:42.243 --> 0:53:42.523

John Tanner

Yeah.

0:53:51.643 --> 0:53:52.683

Sara Carroll

I had a.

0:53:52.723 --> 0:53:53.603

Sara Carroll

I had a.

0:53:52.843 --> 0:53:57.203

Ray Tanner

Drain the retail knob tank down to the main tanks but.

0:53:57.843 --> 0:54:5.3

Sara Carroll

I had a question for Mr. Carver. How old are your supply lines to the property?

0:54:3.123 --> 0:54:20.803

Robert McCarver

Well, the cabin was built in 1965 and I remember early on when it was first built, we just pumped the water out of the stream up to the cabin and then I guess the water district or they formed the water district and they put the lines in and that's.

0:54:20.883 --> 0:54:27.203

Robert McCarver

That's all I remember is that put lines in and that's the way it's been since then. So it's 4050 years old.

0:54:27.843 --> 0:54:33.563

Ray Tanner

Robert, do you know, do you have galvanized lines in your can in the in your cabin?

0:54:30.203 --> 0:54:34.683

Robert McCarver

No, we have copper.

0:54:35.123 --> 0:54:36.723

Ray Tanner

You do, yeah.

0:54:37.163 --> 0:54:37.403

Robert McCarver

Yeah.

0:54:39.163 --> 0:54:39.323

Ray Tanner

Mm.

0:54:39.523 --> 0:54:39.643

Robert McCarver

OK.

0:54:42.3 --> 0:54:50.43

Sara Carroll

Might need to look at what the the lines coming in from the meter are through the property.

0:54:44.243 --> 0:54:44.323

Ray Tanner

It.

0:54:52.163 --> 0:54:54.203

Sara Carroll

If they're original or not.

0:54:54.163 --> 0:55:8.843

Robert McCarver

Well, maybe they they probably saw part of those lines when they replaced the meter. I don't know if the you know and see what line is going towards the towards the cabin from the meter when they replaced it. I I don't know who did that but.

0:55:7.843 --> 0:55:11.243

William Regg

Mr. McCarver, how's the pressure at your place?

0:55:11.803 --> 0:55:14.563

Robert McCarver

It's excellent, yes.

0:55:13.243 --> 0:55:14.763

William Regg

It's excellent. Good.

0:55:16.243 --> 0:55:18.883

Robert McCarver

Yeah, I have nothing.

0:55:17.123 --> 0:55:21.923

William Regg

Hmm. So I know that the old copper lines can. Sometimes they can.

0:55:23.83 --> 0:55:31.3

William Regg

You know, have build up in them and if if it was the same original lines that were used to pump water from the Creek, that meant that may be suspect.

0:55:31.523 --> 0:55:45.563

Robert McCarver

Well, but that that was like, like I said, 65 when I first opened up the cabin. So and if, yeah, I doubt that that's still got issues from them because we had good water for many, many, many years.

0:55:37.323 --> 0:55:37.803

William Regg

OK.

0:55:44.723 --> 0:55:56.683

William Regg

Well, we should definitely get Ben to come out and and check it out and see if if he can, you know put some answer some of the questions that you have.

0:55:44.843 --> 0:55:45.3

JT Driscoll

Right.

0:55:57.83 --> 0:56:9.83

Robert McCarver

Yeah, if you get a hold of him or before I do or whatever, just ask him to try to set up a time when I can be there too, so we can open up the cabin and if he wants to look inside or anything.

0:55:57.803 --> 0:55:58.43

JT Driscoll

Yeah.

0:56:9.43 --> 0:56:13.3

JT Driscoll

Robert, did we exchange an e-mail, I think, with our contact info?

0:56:11.963 --> 0:56:12.203

Robert McCarver

OK.

0:56:14.923 --> 0:56:16.643

JT Driscoll

We did, right?

0:56:15.883 --> 0:56:27.283

Robert McCarver

Yeah, well, yeah. When I emailed Sarah, it was on there and then I, you know, that's where our bills come through is on, you know.

0:56:25.483 --> 0:56:36.163

JT Driscoll

OK, I wanna make sure you know how to reach me and you know, follow up and make sure Ben gets out to you. And you said you were in contact with Ben like you have his his info.

0:56:34.883 --> 0:56:48.323

Robert McCarver

We have his we have his phone number. My wife said we tried to call him. He didn't. He wasn't. He didn't answer. And actually his his phone box was full, his message box, so.

0:56:46.363 --> 0:56:57.243

JT Driscoll

Yeah, he spends a lot of his days, you know, out of service, as you'd imagine, working on remote water systems. But I I will make sure he gets in touch, you know, look into that.

0:56:56.163 --> 0:56:59.523

Robert McCarver

Great. Appreciate it.

0:56:58.403 --> 0:57:2.123

JT Driscoll

Sorry you're having that problem. It sounds very, uh, distasteful.

0:57:1.563 --> 0:57:8.363

Robert McCarver

Yeah, it's not fun when you want to spend a nice week up there or something and then have to worry about the water.

0:57:10.323 --> 0:57:15.443

Robert McCarver

And yeah, I mean, take a shower and let you feel cruddy afterwards, so you know.

0:57:13.923 --> 0:57:17.923

JT Driscoll

Yeah, just skip it, right? So.

0:57:16.323 --> 0:57:19.163

Robert McCarver

Yep. No, you go downtown.

0:57:19.763 --> 0:57:26.3

JT Driscoll

OK. Any other calls from the public before I move to adjourn the meeting?

0:57:28.443 --> 0:57:33.803

JT Driscoll

OK, I will entertain a motion to adjourn the meeting.

0:57:34.963 --> 0:57:35.563

William Regg

So move.

0:57:37.3 --> 0:57:37.963

John Tanner

650.

0:57:37.243 --> 0:57:40.283

JT Driscoll

6:49 PM Do we have a second?

0:57:39.803 --> 0:57:41.803

John Tanner

OK, I'll second the motion.

0:57:42.403 --> 0:57:47.403

JT Driscoll

All those in favor say aye. Anyone opposed say nay.

0:57:44.843 --> 0:57:45.243

William Regg

Hey.

0:57:49.403 --> 0:57:58.803

JT Driscoll

And no abstentions. This meeting is adjourned. Thank you for joining for this quick meeting, Ray. I'll be in touch with some interviews.

0:57:59.923 --> 0:58:1.323

William Regg

Thanks everyone.

0:58:1.523 --> 0:58:2.123

JT Driscoll

Good night.

0:58:2.3 --> 0:58:3.803

Sara Carroll

All right, thank you. Goodnight.

0:58:2.443 --> 0:58:3.243

John Tanner

Thank you.

0:58:36.603 --> 0:58:44.723

Ray Tanner

Sort of technology that is out there. It is out there.

Adjourned at 6:49 PM.